

CRM - SYLLABUS

DESCRIPTION

The Human Factor & Crew Resource Management (HF-CRM) Training is a mandated requirement for flight crews. CRM is the effective management of available resources to mitigate a situation while minimizing errors and improving air safety. CRM focuses on interpersonal communication, leadership, and decision making in the cockpit.

MODULE CONTENT

1. Introduction
2. Typical HF Accidents review
3. Pilot's Mental Abilities
4. Pilot's Mental Limitations
5. Human Error and Reliability
6. Decision Making
7. Communication
8. Crew Resource Management
9. Automation Management
10. Factors affecting performance
11. Key Points

EASA REFERENCES

EASA AMC1 ORO.FC.230
AMC1 ORO.FC115 & 215

RECOMMENDED AUDIENCE

Recurrent training for Flight Crew (all type of aircraft)

MODULE DURATION

90 minutes (with written exam – 75% minimum to pass)

REMARKS

E-LEARNING MODULE / Validity: 12 months
VERSION: 2017_v1

